

Electronic Tenant® Solutions PACKAGE OFFERINGS

ETS Package offerings allow you to be in charge of what your property needs.

WEBSITE OPTIONS

 **Property Website** Invaluable web-based mobile and desktop informational hub providing 24/7 access to any and all information needed by tenants and others associated with the property.

AND/OR

 **Electronic Leasing Portal** 24/7 accessible mobile and desktop site that includes on-line listing of space available capabilities and customization of space details, floor plans, amenities and other details.

APPLICATION SELECTION

 **Communications Platform** (SMS, Email, Events, Banners) Powerful suite offering professional-grade communication capabilities. Includes comprehensive contact/relationship management along with SMS, email, Banner and Event notification options.

 **Operations & Reporting Package** (Service Request/Work Order, Preventative Maintenance, Inspection) A suite of operations tools to improve workflow process and property performance with the application of preventative maintenance, service request/work order and Inspections. Mobile and Desktop. Reporting allows for collection and analyzation of data. Helps benchmark, understand, and improve every aspect of your property.

 **Reservations** Easy to use online application helps oversee multiple property amenities and allows tenants to submit and check reservations.

 **Certificate of Insurance Tracking** Helps manage, track, and communicate tenant and vendor insurance requirements as well as compliance.

 **Video Testing and Training** Allows for the creation of secure, online tests for all training needs at a property. A tool useful to ensure tenants, staff and vendors are informed with the most up-to-date property policies and life safety procedures.

 **Insight Tool** A powerful survey and data analysis application pertinent to all aspects of property operations.

 **Directory** A customizable, on-line property directory providing detailed contact information for property tenants, approved vendors and other resources.

SUPPORT & TRAINING

 **Support Offerings** ETS' commitment to superlative customer service for our property management software has been, and will always be, fundamental to our collective success. We are an extension of our clients - a trusted partner - providing a depth of expertise and resources to provide the best in property risk management, tenant web portals, and property maintenance software.

 **Training Offerings**

SILVER	GOLD	PLATINUM
		
Choose from 3 Designs	Choose from 6 Designs <i>with customization</i>	Fully customized to client branding
Choose from 3 Designs	Choose from 6 Designs <i>with customization</i>	Fully customized to client branding
		
CHOOSE 2	CHOOSE UP TO 5	ALL INCLUDED
		
Web and Email Available	Dedicated CS Rep for implementation. Chat, Email, and Phone support.	Dedicated CS Rep, Unlimited Live Chat, Email, and Phone support.
Pre-recorded tutorials for all applications	Access to full Help Center (video library, help documents, FAQs), Weekly live trainings, implementation trainings	Unlimited individual and portfolio trainings.