



Electronic Tenant® Solutions PACKAGE OFFERINGS

ETS Package offerings allow you to be in charge of what your property needs.

WEBSITE PORTAL OPTIONS

 **Electronic Tenant® Portal** Invaluable web-based mobile and desktop informational hub providing 24/7 access to any and all information needed by tenants and others associated with the property.

AND/OR


 **Electronic Leasing Portal** 24/7 accessible mobile and desktop site that includes on-line listing of space available capabilities and customization of space details, floor plans, amenities and other details.

APPLICATION SELECTION

 **Communications Platform** (SMS, Email, Events, Banners) Powerful suite offering professional-grade communication capabilities. Includes comprehensive contact/relationship management along with SMS, email, Banner and Event notification options.

 **Property + / Tenant Engagement** Leveraging mobile technology, on-demand expectations and catering to individual preferences, allows properties to engage, educate, empower and reward tenants.


 **Operations & Reporting Package** (Service Request/Work Order, Preventative Maintenance, Inspection API capabilities) A suite of operations tools to improve workflow process and property performance with the application of preventative maintenance, service request/work order and Inspections. Mobile and Desktop. Reporting allows for collection and analysis of data. Helps benchmark, understand, and improve every aspect of your property.

 **Reservations** Easy to use online application helps oversee multiple property amenities and allows tenants to submit and check reservations.


 **Certificate of Insurance Tracking** Helps manage, track, and communicate tenant and vendor insurance requirements as well as compliance.

 **Video Testing and Training** Allows for the creation of secure, online tests for all training needs at a property. A tool useful to ensure tenants, staff and vendors are informed with the most up-to-date property policies and life safety procedures.

 **Insight Tool** A powerful survey and data analysis application pertinent to all aspects of property operations.

 **Directory** A customizable, on-line property directory providing detailed contact information for property tenants, approved vendors and other resources.

SUPPORT & TRAINING

 **Support Offerings** ETS' commitment to superlative customer service for our property management software has been, and will always be, fundamental to our collective success. We are an extension of our clients - a trusted partner - providing a depth of expertise and resources to provide the best in property risk management, tenant web portals, and property maintenance software.

 **Training Offerings**

SILVER



Choose from 3 Designs

Choose from 3 Designs

+

CHOOSE 2

+

Web and Email Available

Pre-recorded tutorials for all applications

GOLD



Choose from 6 Designs with customization

Choose from 6 Designs with customization

+

CHOOSE UP TO 5

+

Dedicated CS Rep for implementation. Chat, Email, and Phone support.

Access to full Help Center (video library, help documents, FAQs), Weekly live trainings, implementation trainings

PLATINUM



Fully customized to client branding

Fully customized to client branding

+

ALL INCLUDED

+

Dedicated CS Rep, Unlimited Live Chat, Email, and Phone support.

Unlimited individual and portfolio trainings.



We're here to help! Reach out to us at sales@electronictenant.com